



**STATEMENT OF PROCEEDINGS FOR THE  
REGULAR MEETING OF THE  
LOS ANGELES COUNTY COMMISSION ON  
DISABILITIES  
KENNETH HAHN HALL OF ADMINISTRATION  
500 WEST TEMPLE STREET, ROOM 374A  
LOS ANGELES, CALIFORNIA 90012  
<http://laccod.org>**

**Wednesday, February 19, 2014**

**1:00 PM**

AUDIO LINK FOR THE ENTIRE MEETING. (14-0898)

**Attachments:** [AUDIO](#)

Call to Order.

Moment of Silence in memory of Commissioner Ruben Anthony Rios.  
(14-0809)

**President Janet A. Neal called the meeting to order at 1:12 p.m. with a moment of silence for the loss of Commissioner Ruben Anthony Rios.**

Present: President Janet A. Neal, Vice President Winslow C. Reitnouer, 2nd Vice Chairperson John B. Troost, Treasurer Wendy Welt Narro, Commissioner Edward A. Colley, Commissioner John R. James, Commissioner Steve Miller and Commissioner Alexia Teran

Absent: Commissioner Maria Mustelier-Parrish and Commissioner Sheila D. Wright

Excused: Commissioner Michael Gureckas, Commissioner Kecia Brooke Weller and Commissioner Wan Chun Chang

**I. ADMINISTRATIVE MATTER**

1. Approval of the Minutes from the meeting of January 15, 2014. (14-0808)

**On motion of Commissioner Wendy Welt Narro, seconded by 2nd Vice President John B. Troost, this item was approved with clarifications as follows:**

On Item 8, Commissioner Steve Miller noted that the Sunland Route 169 schedule change did not provide ample notice to riders nor was a consideration of how it would affect the number of people with disabilities and the need to give input before such changes should take place in the future.

On Item 8. 2) Giovanna Gogreve noted her statement was the Rancho shuttle was showing promise in reducing the number of pass ups for Line 117.

On Item 8. 3) Giovanna Gogreve noted Rancho's Willowbrook project was not discontinued.

After discussion, on motion of Commissioner Wendy Welt Narro, seconded by Commissioner Winslow C. Reitnouer, this item was approved as amended.

Attachments: [SUPPORTING DOCUMENTS](#)

## **II. PRESENTATION**

2. Presentation to Shelly Verrinder and Access Services, Inc., for their continued support to the Commission on Disabilities. (14-0825)

President Janet A. Neal presented a Certificate of Appreciation to Shelly Verrinder, Executive Director of Access Services Inc. for providing goodie bags for the Access Awards Luncheon and their continued support of the Commission.

Following discussion, and by Common Consent, there being no objection, this item was filed.

## **III. REPORTS**

3. President's Report for February 2014. (14-0826)

President Janet A. Neal reported that on February 10, 2014, she accompanied Lorena Gomez, Deputy Compliance Officer of Disabilities Civil Rights on a walkthrough and briefing on the American with Disabilities Act (ADA) requirements at the Wellness Center located at 3834 W. Western Avenue in Los Angeles. She noted that there was a kiosk that replaced the sign-in booths at the entrance for registration. On February 13, 2014, she added that she also attended the Open House at the Jeffrey Foundation.

She concluded her report by noting she also attended a screening on a documentary of former Mayor Tom Bradley at the California African American Museum located at Exposition Park.

After discussion, and by Common Consent, there being no objection, this item was filed.

4. Monthly Report by Standing Committees:  
Education - Troost (Chair), James, Neal  
Events - Neal (Chair), Troost, Reitnouer, Teran, Wright  
Housing - Narro (Chair), Teran  
Social Services - Neal (Chair), Teran  
Transportation - Reitnouer (Chair), Troost, Teran, Neal (14-0810)

The following verbal reports were submitted by Committee members:

**- Events Committee**

Chair Janet A. Neal referred to the supporting document and added that the Commission's Disability Network, the radio show would now be available on podcast and can be downloaded via iphone.

**- Housing/Social Services Committee**

Commissioner Wendy Welt Narro reported she would like to request combining the Housing and Social Services Committees as she Chairs both committees. The Committee will be having a meeting next month after the regular meeting. Items for the agenda will be provided to staff.

**- Transportation**

President Janet A. Neal noted she would like to revisit the gasoline refueling issue.

**- Education**

The Committee did not meet.

Daniel Garcia provided a public comment on housing and gasoline.

Following discussion, and by Common Consent, there being no objection, this item was received and filed.

Attachments:    [SUPPORTING DOCUMENT](#)

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5. Monthly Staff Report by Emma De Jesus. (14-0811)

**Emma De Jesus, Commission Services staff, provided Commissioners with the Code of Conduct acknowledgment form that Commissioners will need to sign and return to staff for processing. She also provided that the mileage forms will still need to be submitted on paper. She announced that Rhonda Rangel is the Acting Assistant Chief and overseeing staff for the Commission on Disabilities. Lastly, Mrs. De Jesus stated staff will be requesting renewals of Commissioner C-Cards prior to their expiration.**

**Commissioner Alexia Teran commented on this item.**

**After discussion, and by Common Consent, unanimously carried, this item was received and filed.**

6. Report on Access Services, Incorporated's monthly Board meeting by 2nd Vice President John B. Troost. (14-0294)

**Commissioner Steve Miller read the Access Services, Inc. Board Report on behalf of 2nd Vice President John B. Troost. The ASI Board meeting was held on January 27, 2014 at the main office in El Monte.**

**The report noted Kathryn Engel, President of TPAC Committee speaking at the meeting on two issues: a Countywide accessibility bus stop survey and the feasibility of the origin to destination issue versus curb-to-curb service, which satisfies the ADA requirement. The report stated the controversy lies with the people possessing severe developmental disabilities and those with cognitive disorders, who may or may not need constant supervision.**

**There is a growing concern on how Access Services will accommodate the growing population.**

**There was also discussion about an independent review for Metro through a private firm hired by Access Services Inc. to perform the review. The Board voted not to submit the review until it was requested.**

**The Access Board meeting adjourned in the memory of Dr. Lee Nattress, Executive Director of the Services Center for Independent Living.**

**Commissioner Ed Colley commented on this item.**

**Daniel Garcia addressed the Commission and praised them for doing a good job at the Access Board.**

**Following discussion, and by Common Consent, there being no objection, this item was received and filed.**

**Attachments:**    [SUPPORTING DOCUMENT Access Board Box](#)

- 7. Monthly Report by Louis Burns, Access Services Customer Support Administrator, Access Services Inc. (14-0812)**

**Louis Burns, Access Services Customer Support Administrator, Access Services, Inc. reported the community meeting he attended on Saturday, February 15, 2014 in Encino was for outreach and to improve services provided by Access Services, Inc. He added that there are two more community meetings to be held: Diamond Bar and Westchester.**

**Mr. Burns also reported that Metrolink will be initiating a process where anyone who wants to be a Personal Care Attendant (PCA) will have to apply for a PCA Identification Card and pay a \$25 fee renewable every year. Ms. Verrinder added that Access Services has provided 22 free fare partners. It is up to the individual partner how they are going to handle personal care attendants with the two different policies. The PCA identification card is valid if they are accompanying an eligible Access rider at the same time.**

**President Janet A. Neal inquired about the issue regarding the Transit Access Pass (TAP) Card. Mr. Burns provided providing the status of the delivery of the card and Ms. Verrinder added that Access Services will be dropping the Visa portion on the TAP card and the standard font size will be changed to 14 font.**

**Commissioners Wendy Welt Narro and Alexia Teran commented on this item.**

**After discussion, and by Common Consent, there being no objection, this item was filed.**

8. Monthly Report presented by Jess Segovia, ADA Manager, and Giovanna Gogreve, ADA Para-transit Program Administrator for the Los Angeles County Metropolitan Transportation Authority. (14-0813)

**Giovanna Gogreve, ADA Para-Transit Program Administrator for the Los Angeles County Metropolitan Transportation Authority (METRO) reported that METRO is conducting enhanced wheelchair securement in revisiting the ADA trainings for the bus operators as mandated by a lawsuit. The 2-day training will include personnel from METRO Operations, the Superintendent, upper and executive management, CEO, and the ADA Compliance Unit.**

**Ms. Gogreve announced that every year Access Services and METRO collaborates to host an exhibitor booth at the LA Abilities Expo. This year, it will be held on February 28, March 1 and March 2, 2014 at the Los Angeles Convention Center.**

**President Janet A. Neal posed questions regarding traffic along Overhill, Northridge, and Slauson bus stops. She noted that when the bus pulls into the bus stop, it is blocking the entire crosswalk and wheelchair ramp. There are no sidewalks or no curbs at this site. Commissioner Alexia Teran spoke about the bike riders pathways and the bus stops.**

**Commissioner Ed Colley requested someone from METRO and from Metrolink speak before the Commission on these two separate items.**

**Ms. Gogreve will bring the matter to METRO Stops and Signs Unit of the Planning Department to attend and address Commission concerns.**

**Daniel Garcia addressed the Commission on this item.**

**Following discussions, and by Common Consent, there being no objection, this item was filed**

#### **IV. MISCELLANEOUS**

9. Commissioners' Announcements for February 2014. (14-0814)

**Treasurer Wendy Welt Narro announced that Knotts Berry Farm Park had violated the rules on ADA compliance when she was denied access to ride.**

**President Janet A. Neal announced that Beauty Bus will have a fundraiser event on April 27, 2014.**

**President Janet A. Neal announced that the Dr. Raul Ramirez will have a Catch Wrestling Alliance event to be held on June 7, 2014 at the Collins Court in the John Wooden Center, UCLA Campus. Dr. Ramirez will provide a complimentary information table for the Commission. Interested Commissioners were encouraged to speak with President Neal regarding the booth.**

**Following discussion, and by Common Consent, there being no objection, this item was filed.**

**Matters Not Posted**

- 10.** Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda.  
(14-0815)

**The following items were introduced for discussion and placed on the agenda for consideration at a future meeting:**

- 10A.** Recommendation as submitted by Commissioner Ed Colley: Report by METRO on notices of bus lines changes. (14-0960)

**On motion of Commissioner Ed Colley, and by Common Consent, there being no objection, this item was introduced for discussion and placed on the agenda of March 19, 2014.**

- 10B.** Recommendation as submitted by Commissioner Ed Colley: Report by METROLINK on rider PCA cost. (14-0961)

**On motion of Commissioner Ed Colley, and by Common Consent, there being no objection, this item was introduced for discussion and placed on the agenda of March 19, 2014.**

- 10C.** Recommendation as submitted by Commissioner Wendy Welt Narro: Presentation by Reverend William Yarroll, II addressing the challenges “Got Kids?” charity organization faces regarding medical coverage for low income and people with disabilities. (14-0962)

**On motion of Commissioner Wendy Welt Narro, and by Common Consent, there being no objection, this item was introduced for discussion and placed on a future agenda.**

**Public Comment**

- 11.** Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (14-0816)

**Gary Fitleberg addressed the Commission regarding the Abilities Expo and the METRO's proposed merging of Bus Line 761 and Bus Line 741.**

**David Chiono addressed the Commission on Affordable Care Act.**

**Kenn Small addressed the Commission.**

**Daniel Garcia addressed the Commission regarding his intention to run for an office with the City of Los Angeles on accessible city issues.**

**After discussion, and by Common Consent, there being no objection, this item was received and filed.**

**Adjournment**

- 12.** Adjournment of the February 19, 2014 meeting. (14-0817)

**On motion of Commissioner Wendy Welt Narro, seconded by Commissioner Ed Colley, the meeting was adjourned at 3:12 p.m. in memory of Commissioner Ruben Anthony Rios, Mayor Tom Bradley, William Elkins, Sr., Dr. Lee Nattress and Black History Month.**